

ABOUT OUR INSURANCE SERVICES

1. The Gibraltar Financial Services Commission (FSC)

The Gibraltar FSC is the independent watchdog that regulates financial services in Gibraltar. It requires us to give you this document. Please use this information to decide if our services are right for you.

2. Whose products do we offer?

The insurance is underwritten by Chaucer Insurance Company DAC. Chaucer Insurance Company DAC is registered in Ireland (company no. 587682) with its registered office at 38 & 39 Baggot Street Lower, Dublin 2, D02 T938, and is authorised and regulated by the Central Bank of Ireland.

3. Which service will we provide you with?

You will not receive advice or a recommendation from us. We may ask some questions so we can tailor the selection of products we provide for you. You will then need to make your own decision about which product you choose.

4. Remuneration

All fees and charges are included in the premium being quoted to you.

5. Who regulates us?

Worldwide Internet Insurance Services Limited of Suite 321, Second Floor, Block 3, Eurotowers, Gibraltar is authorised and regulated by the Financial Services Commission. Our FSC Permission Number is 5570. Our permitted business is Insurance Mediation activities.

You can check this on the FSC's Register by visiting the FSC's website <https://www.fsc.gi/regulated-entity/worldwide-internet-insurance-services-limited-5570> or by contacting the FSC on +350 200 40283.

6. Ownership

We are neither owned directly nor indirectly by an insurance company.

7. What to do if you have a complaint

If you wish to register a complaint, please contact us:

In writing:

Write to CoverForYou Complaints,
13 Upper Baggot Street, 2nd Floor,
Dublin 4

By phone:

00 353 1 513 4189

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Services Commission in Gibraltar.

Gibraltar Financial Services Commission
PO Box 940
Suite 3, Ground Floor
Atlantic Suites
Europort Avenue
Gibraltar

8. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim. Insurance advising and arranging is covered for 100% of the first €2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.